Providing Excellent Public Health Services for Everyone, Everywhere, Everyday!

**Promoting & Offering:**
- Child & Adult Immunizations
- Child Health Clinic
- Dental Services
- Flu Shot Clinics
- Family Planning Services
- Prenatal/Maternal Health Services
- Providing Laboratory Services
- STD Services
- Women Infants and Children Nutrition Services

**Physicals:**
- Sports
- Work
- College
- DOT
- Women’s Health

**Health Assessment and Planning:**
- Evaluating County Health Status
- Monitoring & Reducing Health Hazards
- Reducing Specific Disease and Injury
- Providing Emergency Preparedness and Response
- Issuing Health Advisories & News Releases
- Implementing Policies, Processes, and Environmental Changes to Improve Health
- Providing Health Education & Information
- Planning Partnerships with Health Care Providers
- Improving Healthy Eating, Active Living and Tobacco-free Living
- Improving Access to Health Care

**Environmental Health:**
- Ensuring Water Quality
- Monitoring Waste Disposal
- Fighting Pollution
- Ensuring Sanitation
- Enforcing Health and Safety Codes

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Date Sent: 2/27/2020  Number of Pages: 2

To: Local Medical Community & Urgent Cares

Company:
Fax Number: sent blast fax

From: Iredell County Health Department
Title: Fax Number: 704-871-3474
Phone Number: 704-878-5300

Confidential: ☐ Yes ☑ No
Urgent: ☐ Yes ☑ No

Sending Division: ☐ Executive ☐ Administration
☑ Clinical Services ☐ Environmental Health
☐ Development & Promotion

**Message from Iredell County Health Department:**
The 2019 novel Coronavirus is a rapidly evolving situation. We ask that you please use this flowchart to identify and assess patients who may be ill with or who may have been exposed to this virus. The following page is contacts and websites for more information as well as a useful hotline for questions.

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Pursuant to North Carolina General Statutes Chapter 132, Public Records, this fax and any attachments hereto, as well as any response to it may be considered public record and as such are subject to request and review by anyone at any time. We will withhold confidential correspondences that are noted as “Encrypt” from public record requests. If this fax contains privileged or confidential information like protected health information or personal identifying information, you are hereby notified that the information is only intended for the use of the individual or entity to which it is addressed. If the reader of this message is not the intended recipient or deliver, you are notified that any dissemination, distribution, sharing or copying of the communication is strictly prohibited and may be punishable by law. Also, if you received this communication in error, please notify the sender noted above by phone and return the original fax by mail to the above address to the attention of the sender. Thank You!

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Central Office
318 Turnersburg Hwy
Statesville, NC 28625
704 878-5300

Mooresville Office
610 E. Center Avenue
Mooresville, NC 28115
704 664-5281

Environmental Health
349 N. Center Street
Statesville, NC 28677
704 878-5358

http://www.co.iredell.nc.us/161/Health-Department
### Flowchart to Identify and Assess 2019 Novel Coronavirus (COVID-19) Infection

For clinical evaluation of patients who may be ill with or who may have been exposed to 2019 Novel Coronavirus (COVID-19)

<p>| A. Identify if in the past 14 days since first onset of symptoms a history of either |</p>
<table>
<thead>
<tr>
<th>Travel to affected areas (subject to change)</th>
<th>OR</th>
<th>Close contact with a person known to have COVID-19 illness*</th>
</tr>
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<table>
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<tr>
<th>B. AND the person has</th>
</tr>
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<tbody>
<tr>
<td>Fever or symptoms of lower respiratory illness (e.g. cough or shortness of breath)</td>
</tr>
</tbody>
</table>

*If both exposure (A) and illness (B) are present*

1. **Isolate**
   - Place surgical facemask on patient
   - Isolate the patient in a negative pressure room, private room, or a separate area with the door shut
   - Wear appropriate personal protective equipment (PPE) as recommended by the CDC
   - Use standard, contact, and airborne precautions AND eye protection

2. **Assess clinical status**
   - EXAM Including differential diagnosis
   - Is fever present? [ ] Subjective? [ ] Measured? [ ] °C/F
   - Is respiratory illness present? [ ] Cough? [ ] Shortness of breath?

3. **Inform**
   - Contact Iredell County Health Department Communicable Disease (CD) Nurse for further guidance and information about testing at:
     - During Business Hours call 704-878-5334
     - If no answer, call 704-878-5300 ask for the CD Nurse to be paged
     - If after hours, call 704-878-5300 for after-hours contact information
   - Assess need to collect specimens to test for COVID-19
   - Decide disposition (e.g. admitted to hospital, discharged to home)

**PLEASE DO NOT SEND THE PATIENT TO THE HEALTH DEPARTMENT FOR EVALUATION OR TESTING**

If discharged to home

**Instruct patient** as needed depending on severity of illness and health department consultation
- Interim Guidance for Home Care

**Advise patient** if the patient develops new or worsening fever or respiratory illness
- Call clinician to determine if reevaluation is needed
- If reevaluation is needed call ahead and wear surgical facemask

*Documentation of laboratory-confirmation of COVID-19 may not be possible for travelers or persons caring for patients in other countries. For more clarification on the definition of close contacts see CDC Interim Guidance for Healthcare Professionals:*


The 2019 Novel Coronavirus incident is a rapidly evolving situation.

Please review the other side of this document for reliable websites and phone number to assist with questions.

Thank you for your efforts to serve the public health of Iredell County.
Contacts & Websites for Information about Novel Coronavirus 2019 (COVID-19)

Centers for Disease Control & Prevention (CDC) COVID-19 Website: https://www.cdc.gov/coronavirus/2019-ncov/about/symptoms.html


General Questions from Clinicians: ncrespone@dhhs.nc.gov

North Carolina Office of Emergency Medical Services: https://www.ncems.org/

Healthcare Preparedness Program/Healthcare Preparedness Coalitions:

- Triad Healthcare Preparedness Coalition (covering Iredell County from Troutman North): 336-702-1900 https://triadpreparedness.org/hpc/


Iredell County Health Department (for clinician use ONLY)

- During Business Hours call the Communicable Disease (CD) Nurse, Rachael Cope, RN at 704-878-5334
  - If no answer, call 704-878-5300 ask for the CD Nurse to be paged
  - If after hours, call 704-878-5300 for after-hours contact information
  - General questions from clinicians: rachael.cope@co.iredell.nc.us

- For questions from the public, call 704-878-5300

North Carolina Public Information Hotline: 1-866-462-3821