



Apply for Service

To keep your projects on schedule

Submit your service request through our online Builder Portal as early as possible in the construction process to keep things running smoothly. You may also still submit your request by fax or phone. Please see the information below on options to apply for service and where you can find more information.

Two ways to apply for service:

- Register or visit the Builder Portal at builders.duke-energy.com
- Contact the Duke Energy Builder Line: 800.636.0581 or Fax: 800.419.5473
 - Hours of operation: Monday through Friday, 7 a.m. to 5 p.m.

What we can assist with:

Whether you need temporary service, are planning a subdivision or need electricity for single-family or multifamily housing, we will walk you through the process so that you can keep your projects moving.

For more information as a builder or developer working with Duke Energy:

- Visit duke-energy.com/ServiceOrder